Speaker Bios:

Elaine Schmitz
Elaine offers consulting in leadership, team building, strategic planning, change management, project management, business communications, process management and measurement, and customer service. A solid management experience in these subjects backs-up Elaine’s knowledge. Her Masters in Organization Development extends her skills. She has worked with CEOs and government officials as well as field technicians and service reps. Elaine provides coaching, training and course development, research projects, and conflict mediation. Her job satisfaction comes from developing others’ potential to meet their personal and professional goals.

Howard Miller
Howard has over 15 years of experience in training, coaching, consulting, project management, and facilitation. He’s a results-oriented individual with outstanding presentation, communication skills, and problem-solving abilities, combined with consistent follow-through and a terrific sense of humor! Howard focuses on management, leadership, and increasing effectiveness of communications and project management. Howard facilitates team-building and brainstorming sessions to enhance communications in organizations. Howard has a B.S., from NY State University of Albany, and a Certificate in Training and Human Resource Development from UC Berkeley.
The 7 Laws of Leadership

Key Learning Objectives:
The 7 Laws of leadership
1. Challenging the process
2. Inspiring a shared vision
3. Enabling others to act
4. Modeling the way
5. Encouraging the heart
6. Empowering others through positive change
7. Honoring Diversity

Benefits you’ll receive:
- Improve leadership effectiveness
- Enhance skills
- Better capitalize on diversity of communication and social styles
- Practice conflict resolution techniques
- Translate the laws into action

Conference Overview:
Earn up to 6.6 Contact Hours!

Locations:

Northern California:
Thursday, May 31, 2012
Wedgewood Banquet Center
9430 Fircrest Lane
San Ramon, CA 94583

Southern California:
Thursday, May 31, 2012
Donald C. Tillman
Water Reclamation Plant
6100 Woodley Ave.
Van Nuys, CA 91406

Schedule:
8:30am - 11:30am
Introduction to The 7 Laws of Leadership

10:00am - 10:15am
Break

10:15am - 11:30am
Challenge the Process - Conflict Resolution
Inspire a Shared Vision
Lunch and Networking
Enable Others to Act - Style Diversity
Model the Way - Generous Listening
Delegation

11:30am - 12:30pm
Break
Model the Way - Motivating Diverse Styles
Encourage the Heart - Coaching Stress
Personal Action Plan

12:30pm - 3:30pm
Lunch and Networking
Enable Others to Act - Style Diversity
Model the Way - Generous Listening
Delegation

2:00pm - 2:15pm
Break

2:15pm - 3:30pm
Model the Way - Motivating Diverse Styles
Encourage the Heart - Coaching Stress
Personal Action Plan

CWEA Specialty Conferences
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Register online at www.cwea.or/conferences

Written cancellation notice is required, and must be received at least 15 days prior to the conference date. A 25% service fee shall be retained on all cancellations. No refunds shall be given for cancellations made less than 15 days prior to any conference.

All fees for conference registration shall be paid in full at the time of pre-registration or on-site registration. Full payment may be made by credit card, personal check or company/agency check. Purchase orders are acceptable and must be attached to the registration form. Registrations received by CWEA without full payment or purchase order will not be processed.

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