CWEA 38th Annual P3S Training Conference & Exhibition

February 28–March 2, 2011
Hyatt Regency Santa Clara, CA

Passing the Baton:
Everyone has an Important Role

Water Protection Professionals
Pretreatment • Pollution Prevention • Storm Water Committee
Dear Friends and Colleagues

It is my pleasure to invite you and welcome you to the 38th Annual Pretreatment, Pollution Prevention and Stormwater (P3S) Training Conference: Passing the Baton: Everyone has an Important Role. This thirty-eighth conference will prove to be a valuable training resource as it has in other years. It will provide YOU with the opportunity to network and establish lifelong professional friendships in addition to capturing knowledge from professionals and experts in the fields of pretreatment, pollution prevention, and the ever changing stormwater.

We know in this economic downturn, it is critical to capitalize on sharing knowledge and expertise between professionals and friends. The format and setting of this conference in beautiful Santa Clara and the South San Francisco Bay Area is a great networking environment to take full advantage of these sharing opportunities. We have taken every step to ensure that this conference will provide the high-quality training that you’ve come to expect from the P3S Conference. The sessions have been designed with you in mind and include a variety of speakers from all aspect of our profession to address current trends, regulations, and technologies. This year’s conference offers attendees comprehensive training and networking opportunities. Officials from the EPA, State, Regional Water Quality Control Boards and local municipalities will participate. Consistent with past conferences, the third day of the conference will be all day training in pretreatment program, pollution prevention, and low impact development for stormwater. To optimize networking opportunities we will hold an exciting Pre-Conference Networking Event—a tour of Downtown San Jose on Sunday night. The signature networking event will be on Tuesday night.

As we embark on this training opportunity, it is clear that we, the environmental professionals, are the frontline protectors of this delicate and fragile environment. It is our responsibility to ensure that this dedication, knowledge, and information are carried to the younger professionals joining us in this critical role. I look very forward to spending some time with you during this very valuable training opportunity.

John Mukhar, Conference Chair

Pre-Conference Event

Join us for a tour of Downtown San Jose on Sunday night, February 27, 2011. We will meet at the Santa Clara Hyatt at 4:30 PM and then head to downtown San Jose for an evening of networking. For more information e-mail John Mukhar at: john.mukhar@sanjoseca.gov. Dinner and transportation costs for this event are not included in the price of the conference.

Conference Highlights

OPENING SESSION: The Opening Session for the 38th P3S Annual Training Conference will feature an impressive line-up of experts. The session begins with Kelly Moran, TDC Environmental, providing a legislative update on copper. Felicia Madsen, Save the Bay, will discuss "Action on Plastics: If Not by Legislature, By Whom?" Jim Cloern with USGS will discuss new data regarding nutrients followed by Craig Criddle discussing “How Shall We Harvest Wastewater’s Energy, Water, and Nutrients.” Closing the Opening Session, Bruce Wolfe, Executive Officer for the San Francisco Bay Area Regional Water Quality Board, will present “Pollutant List Grows: What are the States Priorities?”

TECHNICAL SESSIONS

Emerging Contaminants
Public Education and Outreach
Inspection of SIUs/CIUs
US EPA/California Stormwater Updates, Permitting and Enforcement
Pretreatment Programs
Stormwater Issues

Fats, Oil, and Grease
Stormwater and Trash
Salinity Source Control
Environmental Compliance Inspector Training
Getting Up to Speed with Climate Change

MONDAY LUNCHEON: The P3S Awards Committee will present the 2010 Industry of the Year Awards. California businesses will be recognized for their implementation of innovative solutions to wastewater, stormwater, and pollution prevention challenges. The committee will also award the “Order of the Silver Cover” to recognize individual volunteers who by their professional commitment have furthered the committee goals.

TUESDAY LUNCHEON: Diane Lawver, President of Quality Assurance Solutions, will present “Ethics is for Everyone: Everyday Ethics for Everyday Decisions”. Work-related scenarios enable participants to learn about recognizing important decisions and a six-step ethical decision-making process.

WEDNESDAY LUNCHEON: Alexis Strauss, USEPA Region 9 Director, will be providing an update on priorities and current events in water programs.

SIGNATURE EVENT: Join your peers during an evening reception on Tuesday night, March 1, 2011. Enjoy live performances while you network with your professional friends and colleagues.

P3S COMMITTEE MEETING: Please plan to join the P3S Committee for our breakfast meeting on Tuesday from 7:30 am to 8:30 am. Meet current committee leaders and active members, learn more about committee organization, and how you can become involved in committee activities. Committee meetings are used to discuss the training needs of our members, Committee project funding, and relevant technical subjects.

EQUIPMENT AND SERVICES EXHIBITION - MONDAY TO WEDNESDAY: Vendors from the country’s leading companies will host exhibits featuring the latest and most innovative software, products, equipment, and services. For pretreatment, pollution prevention, and stormwater solutions and related services, see the offerings from the Country’s leading companies on Monday from 10am – 7pm, Tuesday 8am – 4:45pm and Wednesday from 8am – 10:30am. Don’t miss the exciting Vendors Reception, Monday from 5pm to 7pm. It is another opportunity to get with the experts who can answer questions AND a chance to win fantastic door prizes!

CWEA CONTACT HOURS: The Annual P3S Training Conference provides 18.7 hours of contact hours for full conference attendance. These hours will fulfill the contact hour requirements for some TCP certifications (Environmental Compliance Inspector, Laboratory). Please make sure to get your form stamped at the end of each session you attend and submit the form before leaving at the end of the conference to make sure you receive all possible contact hours.

FULL DAY WORKSHOP ON TUESDAY

Environmental Compliance Inspector Training - Core Body Language and Paralanguage: Based upon the physiological “fight, flight, or comply (FFC) mechanism” and considered to be the prerequisite for other body language classes. The first half explains the human physiological responses to stress, from simply lying to during the involvement of a critical life threatening event. The second half outlines specific FFC indicators. While "Core Body Language" explores how the body works during stress, "Paralanguage" explores how the mind works during stress and the body language indications present. Paralanguage is considered to be the prerequisite for “Express Interrogation.” It allows the investigator or observer to understand why a person chooses certain words, postures, or physical expressions. Understanding the meaning or motivation behind paralanguage indicators can give the investigator or negotiator a psychologically strategic advantage during an interview, contact, or meeting.
EPA Pretreatment Training: Keith Silva, USEPA Region 9, will lead this session with basic inspector training and federal program update training for pretreatment regulations and streamlining and will keep attendees current with federal requirements. Always innovative and engaging, Greg Arthur and Anna Yen, USEPA Region 9, will give their insight into the practical side of inspection training. Their sessions promote professionalism and outside the box thinking. Be sure to bring your questions for Keith, Greg, and Anna.

Stormwater – Low Impact Development: Laura Prickett, EOA Consultants, will start the full-day workshop with New Directions in Low Impact Development, followed by a discussion on Specifying Bioretention Soils by Megan Stromberg, WRA. Two presentations will follow by Jonathon Buck, ENGEO and Nicole David, SFEI regarding Stormwater treatment and monitoring in Daly City. Next up are two presentations by Bill Wilson and Carlile Macy who will address Retaining Water Onsite. These presentations will cover Infiltration, Evapotranspiration, and Rainwater Harvesting. The afternoon sessions will focus on Overcoming Obstacles to Green Roofs, Sarah Sulton, DCE; Determining Feasibility and Infeasibility of Evapotranspiration, Infiltration, and Rainwater Harvesting/Use in Orange County by Lisa Austin, Geosyntec; and the final presentation of the day will provide an LID Case Study: Happy Hollow Zoo, San Jose by Glen Rock, City of San Jose.

Pollution Prevention: Melody LaBella, Central Contra Costa Sanitary District, leads this all-day workshop on Pollution Prevention, which has become an important technique in achieving required water quality permit goals. The first session will focus on mercury thermometers and mercury source reduction by Sandra Freitas, City of San Jose followed by a presentation on Quantifying Dental Mercury Reductions for the San Francisco Bay Area by Stephanie Hughes, P.E. and Thomas Barron, P.E. Jan O’Hara, San Francisco Regional Water Quality Control Board, will discuss Pollution Prevention, Pesticides, and Water Quality in 2011 followed by Dr. Joel Kreisburg, Teliosis, who will present an update on the Green Pharmacy Project. The afternoon program will focus on Facilitated Media Relations by Tracy Keough, O’Rorke & Associates. This two part presentation will address Online Advertising for Any Budget with Lessons Learned in Online Advertising Campaigns and Messaging Primer with Lessons Learned in Developing Campaign Messages.

Special Session - Doing Business with EPA and Other Public Agencies: Joe Ochab, small business advocate for EPA Region 9, will be presenting programs to stimulate and improve the involvement of small business, minority business, and women-owned business enterprises in the overall EPA procurement process. Other agencies will be in attendance at this session and inform the audience how to identify and secure small business opportunities. Consultants, engineers and environmental services providers should attend this special session to learn how to do business with EPA and other public agencies. This session will include a networking continental breakfast. To register download the separate flyer at www.cwea.org/conferences and click on the Doing Business with EPA and Other Public Agencies link.

2011 P3S CONFERENCE COMMITTEE

CONFERENCE CHAIR: John Mukhar, City of San Jose
PROGRAM CHAIR: Cassie Prudhel, City of South San Francisco
Norm Domingo, South Bayside System Authority
SESSION CHAIRS: Jack Betourne, Napa County Flood Control & Water Conservation District
Phil Bobel, City of Palo Alto
Eugene Bromley, United States Environmental Protection Agency
Joe Denk, City of San Jose
Brad Eggleston, City of Palo Alto
Heidi Geiger, City of San Jose
Colleen Henry, Central Contra Costa Sanitary District
Jennifer Kaiser, Vallejo Sanitation & Flood Control District
Melody LaBella, Central Contra Costa Sanitary District
Rob Lecel, City of South San Francisco
Philip Lo, Los Angeles County Sanitation District
Karin North, City of Palo Alto
Laura Prickett, EOA, Inc.
Sara Scheidt, City of Sunnyvale
Michael Simpson, City of Los Angeles
Keith Silva, United States Environmental Protection Agency
Rachel Terpstra Warren, Larry Walker Associates

LOCAL ARRANGEMENTS: Catherine Allin, City of Millbrae

FINANCE: Joe Lucia, City of Haywood, Retired
REGISTRATION & CEPs: Lovanna Brown, City of Oakland
CWEA STAFF: Julie Taylor, Director of Education & Training
Marci Donohoe, Senior Meeting Manager
EXHIBITORS: Anton Loof, Oratech Controls
Gary Doty, W3 Industrial Technologies
SPONSORSHIPS: Alina Constantinescu, Larry Walker Associates
Kate Lundberg, Larry Walker Associates
AUDIO-VISUAL: Peter Fong, South Bayside System Authority
SIGNS: Alice Chang, City of Bakersfield
FACILITY OF THE YEAR: Casey Fitzgerald, City of San Jose
Paul Schmidtbauer, South Orange County Wastewater Authority
BROCHURE: Allen Grayson, Lawrence Livermore National Security
Nick Klumpp, East Bay Municipal Utility District

The Committee thanks Brett and Gail Clark for developing the graphics for this brochure.
### OPENING SESSION
**Monday, February 28, 2011**  
9:00 AM - 11:45 AM

**Pollutants, Resources, or Both?**  
Session Chair: Phil Bobel

<table>
<thead>
<tr>
<th>7:30 AM</th>
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<tbody>
<tr>
<td>8:30 AM</td>
<td>Opening Remarks</td>
</tr>
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</table>
|         | Cassie Prudhel  
|         | John Mukhar  
|         | Honorable Mayor  
|         | Jamie Matthews  
|         | City of South San Francisco  
|         | City Of San Jose  
|         | City of Santa Clara  |

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<tr>
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<th>TITLE</th>
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<tr>
<td>Copper</td>
<td>Legislative Update: Copper to be Controlled</td>
<td>Kelly Moran</td>
<td>TDC Environmental</td>
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<tr>
<td>Plastics</td>
<td>Action on Plastics: If Not By Legislature, By Whom?</td>
<td>Felicia Madsen</td>
<td>Save the Bay</td>
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<tr>
<td>Resources</td>
<td>How Shall We Harvest Wastewater’s Energy, Water, &amp; Nutrients</td>
<td>Craig Criddle</td>
<td>Stanford University</td>
</tr>
<tr>
<td>Regulation</td>
<td>Pollutant List Grows: What Are The States’ Priorities?</td>
<td>Bruce Wolfe</td>
<td>San Francisco Bay Regional Water Control Board</td>
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<tr>
<th>11:45 AM – 1:45 PM</th>
<th>LUNCHEON: Industry of the Year Awards</th>
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### AFTERNOON SESSIONS
**Monday, February 28, 2011**

<table>
<thead>
<tr>
<th>Session Chair</th>
<th>Emerging Contaminants Water Board Perspective</th>
<th>杨武 (Oakland)</th>
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</thead>
<tbody>
<tr>
<td></td>
<td>Update on Emerging Contaminants in the Bay Area</td>
<td>Susan Klosterhaus SFEI</td>
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<tr>
<td>1:45 PM – 3:05 PM</td>
<td>Preparing Your FOG Control Program for an Audit</td>
<td>John Larson Larson Consulting</td>
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<td></td>
<td>Pinellas County’s Use of a Regional FOG Manifest Tracking System</td>
<td>David Stadelmann Linko Data Systems</td>
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<td>Stormwater Program Funding: Overcoming the Challenge of Proposition 218</td>
<td>Joe Teresi City of Palo Alto</td>
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<td>Environmentally Friendly Car Wash Fundraisers and Scoop the Poop</td>
<td>Jeanette Watson Sacramento County Department of Water Resources</td>
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<td></td>
<td>Pre-Production Plastics and Stormwater</td>
<td>Chris Haynes SWRCB</td>
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<td>San Jose’s Trash Reduction Program</td>
<td>Paul Ledesma City of San Jose</td>
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<tr>
<th>3:05 PM – 3:25 PM</th>
<th>BREAK</th>
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<tr>
<td>3:25 PM – 4:45 PM</td>
<td>Pyrethroids (Re-evaluation process)</td>
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<td>DTSC’s Efforts on Nano Technology</td>
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<td>The Truth About FOG</td>
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<td>The Development of a Grease Hauler Workshop</td>
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<td>Under the Radar to the National Stage - When a Local Project Generates National Attention Before Official Launch</td>
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<td>Champagne Program on a Beer Budget: How a Small Agency Successfully Partners to Provide a Large Outreach Program</td>
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<td>San Jose Single Use Carry Out Bag Action</td>
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<td>The Los Angeles County TMDL Wheel of Trash/Debris (Mis)Fortune</td>
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# TUESDAY, MARCH 1, 2011 SESSIONS

<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
<th>Registration</th>
<th>Environmental Compliance Inspector Training</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:00 AM</td>
<td><strong>REGISTRATION</strong></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
| 9:00 AM – 10:15 AM | **Session Chair** | **SIU/CIU Inspection**  
Heidi Geiger  
City of San Jose | **Salinity Source Control**  
Brad Eggleston  
City of Palo Alto | **US EPA/California Stormwater**  
Eugene Bromley  
US EPA | **Environmental Compliance Inspector Training**  
Colleen Henry  
CCCSD |
|        | Environmental Enforcement Database Management System Upgrade - The Management of Change  
Sharon Newton  
City of San Jose | Fingerprinting a Violating Zero Discharger  
Heidi Geiger  
City of San Jose | Identifying & Evaluating Reduction Strategies for Salinity Sources in South San Francisco Bay  
Jessica Zadeh  
City of San Jose  
South Bay Water Recycling | Continuous Conductivity Monitoring to Identify Salinity Intrusion in Baylands Trunklines  
Jay Kim  
City of Palo Alto | Update of the Statewide NPDES Stormwater Program  
Bruce Fujimoto  
SWRCB  
San Francisco Bay Municipal Regional Permit Update  
Dale Bowyer  
RWQCB 2  
Permitting and Enforcement in the Santa Anna Region  
Mike Adackapara  
RWQCB 8 | Core Body Language  
(1 Part)  
Officer John Wilson  
California Highway Patrol  
Core Body Language  
(2 Part)  
Officer John Wilson  
California Highway Patrol |
| 10:15 AM – 10:30 AM | **BREAK**                                                                                                                                                                                                 |                                                                             |                                                                        |
| 10:30 AM – 11:45 AM | **Session Chair** | **Environmental Enforcement Database Management System Upgrade - The Management of Change**  
Sharon Newton  
City of San Jose | **Salinity Source Control**  
Brad Eggleston  
City of Palo Alto | **US EPA/California Stormwater**  
Eugene Bromley  
US EPA | **Environmental Compliance Inspector Training**  
Colleen Henry  
CCCSD |
|        | Environmental Enforcement Database Management System Upgrade - The Management of Change  
Sharon Newton  
City of San Jose | Fingerprinting a Violating Zero Discharger  
Heidi Geiger  
City of San Jose | Identifying & Evaluating Reduction Strategies for Salinity Sources in South San Francisco Bay  
Jessica Zadeh  
City of San Jose  
South Bay Water Recycling | Continuous Conductivity Monitoring to Identify Salinity Intrusion in Baylands Trunklines  
Jay Kim  
City of Palo Alto | Update of the Statewide NPDES Stormwater Program  
Bruce Fujimoto  
SWRCB  
San Francisco Bay Municipal Regional Permit Update  
Dale Bowyer  
RWQCB 2  
Permitting and Enforcement in the Santa Anna Region  
Mike Adackapara  
RWQCB 8 | Core Body Language  
(1 Part)  
Officer John Wilson  
California Highway Patrol  
Core Body Language  
(2 Part)  
Officer John Wilson  
California Highway Patrol |
| 11:45 AM – 1:45 PM | **LUNCHEON:** Diane Lawver, Quality Assurance Solutions - “Ethics is for Everyone: Everyday Ethics for Everyday” |                                                                             |                                                                        |
| 1:45 PM – 3:05 PM | **Session Chair** | **Pretreatment Programs**  
Sarah Scheidt  
City of Sunnyvale | **Greener and Safer Consumer Products**  
Philip Lo  
LACSD | **Stormwater Issues**  
Jack Betourne  
Napa County Flood Control and Water Conservation District | **Environmental Compliance Inspector Training**  
Colleen Henry  
CCCSD |
|        | Solar Cell Manufacturing Pretreatment Issues  
Michael Dunning  
Union Sanitary District | The Peer Team Approach: Preparation for the Pretreatment Compliance Audits/Inspections  
Mike Lee  
City of Los Angeles | The Green Chemistry Initiative and Safer Consumer Products  
Jeff Wong  
California Department of Toxic Substance Control Berkeley, CA  
Overview of Consumer Products Regulations of the Cal/EPA Air Resources Board  
Carla Takemoto  
California Air Resources Board  
Sacramento | Construction Stormwater 101  
Part 1  
Sandy Mathews  
Larry Walker Associates  
Construction Stormwater 101  
Part 2  
Sandy Mathews  
Larry Walker Associates | Paralanguage  
(1 Part)  
Officer John Wilson  
California Highway Patrol  
Paralanguage  
(2 Part)  
Officer John Wilson  
California Highway Patrol  
Officer John Wilson  
California Highway Patrol |
| 3:05 PM – 3:25 PM | **BREAK**                                                                                                                                                                                                 |                                                                             |                                                                        |
| 3:25 PM – 4:45 PM | **Session Chair** | **Pretreatment Programs**  
Keith Silva  
US EPA  
Dental BMPs and Federal Amalgam Update  
Al Dube  
SolmeteX Dental | Buying Green with EP3, the Environmentally Preferable Procurement Policy for the City of San Jose  
Linden Skjeie  
City of San Jose | How to Become, Perform and Interact with Qualified SWPPP Professionals  
David Franklin  
Enviro Tech Services  
The ERP: Adapting to an Evolving Regulatory Environment  
Patrick Hanson  
Nina McNitzky  
City of San Jose | Paralanguage  
(1 Part)  
Officer John Wilson  
California Highway Patrol  
Paralanguage  
(2 Part)  
Officer John Wilson  
California Highway Patrol  
Officer John Wilson  
California Highway Patrol |
<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
<th>EPA Pretreatment Training</th>
<th>Pollution Prevention</th>
<th>Low Impact Development</th>
</tr>
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<tbody>
<tr>
<td>8:00 AM</td>
<td>Session Chair</td>
<td>Keith Silva US EPA</td>
<td>Melody LaBella CCCSD</td>
<td>Laura Prickett EOA</td>
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<td>EPA Pretreatment Training</td>
<td>Kepth Silva US EPA</td>
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<tr>
<td>9:00 AM – 10:15 AM</td>
<td>Introduction and Overview of EPA Pretreatment Regulations</td>
<td>Keith Silva US EPA</td>
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<tr>
<td></td>
<td>Can You Believe there are Still Mercury Thermometers Out There? Thermometer Exchanges: A Case Study in Mercury Source Reduction</td>
<td>Sandra Freitas City of San Jose</td>
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<td>Todd Moraski EOA</td>
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<tr>
<td>10:15 AM – 10:30 PM</td>
<td>BREAK</td>
<td>Anna Yen US EPA</td>
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<td>Nicole David SFEi</td>
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<tr>
<td>10:30 AM – 12:00 PM</td>
<td>Pretreatment Standards</td>
<td>Anna Yen US EPA</td>
<td>Jan O’Hara San Francisco Regional Water Quality Control Board</td>
<td>Glenn Rock City of San Jose Retaining Water Onsite: Rainwater Harvesting Bill Wilson Carlile Macy Inc.</td>
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<tr>
<td>12:00 PM – 1:45 PM</td>
<td>LUNCHEON: Alexis Strauss, USEPA Region 9 Director - “Water Programs Update”</td>
<td>Anna Yen US EPA</td>
<td>Jan O’Hara San Francisco Regional Water Quality Control Board</td>
<td>Glenn Rock City of San Jose Retaining Water Onsite: Rainwater Harvesting Bill Wilson Carlile Macy Inc.</td>
</tr>
<tr>
<td>1:45 PM – 3:05 PM</td>
<td>Industrial User Permitting</td>
<td>Keith Silva US EPA</td>
<td>Facilitated Media Relations Workshop Part I - Online Advertising for Any Budget &amp; Lessons Learned in Online Advertising Campaigns</td>
<td>Sarah Sutton DCE</td>
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<tr>
<td>3:05 PM – 3:25 PM</td>
<td>BREAK</td>
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<td></td>
<td>Lisa Austin Geosyntec</td>
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<tr>
<td>3:25 PM – 4:15 PM</td>
<td>Industrial User Inspections &amp; Program Performance</td>
<td>Keith Silva US EPA</td>
<td>Facilitated Media Relations Workshop Part II - Messaging Primer &amp; Lessons Learned in Developing Campaign Messages</td>
<td>Lisa Austin Geosyntec</td>
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</table>
**CONFERENCE REGISTRATION**

Pre-registration must be received by Monday, February 7, 2011
Register on-line at www.cwea.org/conferences or call (510) 382-7800, ext. 125

| NAME TO APPEAR ON BADGE: ______________________________________________________________ |
| **FIRST NAME:** ____________________________________________ **LAST NAME:** ____________________________________________ |
| **EMPLOYER:** _______________________________________________ **JOB TITLE:** ___________________________________________ |
| **ADDRESS:** ___________________________________________________________________________________________________________ |
| **CITY:** ____________________________________________ **STATE:** ______________________________ **ZIP:** __________________________ |
| **DAYTIME PHONE NUMBER:** (_____) __________________________ **FAX:** (_____) __________________________ |
| **ATTENDEE EMAIL:** ___________________________________ |
| **EMERGENCY CONTACT:** _____________________________ **PHONE NUMBER:** (_____) __________________________ |

**Special Services:** Please check here if you require special accommodations: ______ Please attach a written description of required needs to this form
CWEA, CA-NV, AWWA, or WEF MEMBER NUMBER: ___________________________
Non-member includes one year membership to CWEA. Please check here if you do not wish to take advantage of CWEA membership: ______

<table>
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<tr>
<th><strong>FULL CONFERENCE</strong> (includes workshops &amp; meals)</th>
<th><strong>Member</strong></th>
<th><strong>Non-Member</strong></th>
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<tr>
<td>Early Registration (before 2/7/11)</td>
<td><strong>$435</strong></td>
<td><strong>$567</strong></td>
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| **Retired Member** (includes workshops & meals) | **$170** | **$** |

| **Signature Event, Tuesday 6:00 pm** | **Conference Attendee (included)**: **$0** | **Spouse and/or Guest _____ X $50 each =** |
|-------------------------------------|-------------------------------------|__________________________|

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<th><strong>Full Time Student with ID</strong></th>
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<td>Name of School: ______</td>
<td>(Must provide proof of attendance at a university or college with a minimum 9 units to qualify for waivered conference fee)</td>
</tr>
<tr>
<td>Mon</td>
<td><strong>Tue</strong></td>
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| **TOTAL ENCLOSED** | **$** |

For payment by Check or Money Order, make check payable to: **2011 P3S/CWEA**
For payment via Purchase Order, a Purchase Order issued to **2011 P3S/CWEA** must be submitted with this registration form.

For payment by Credit Card, please indicate: ______ VISA ______ MASTERCARD ______ DISCOVER ______ AMERICAN EXPRESS

Credit Card Number: ____________________________ Expiration Date: ____________________ Billing Zip Code: ____________________
Cardholder Name: ____________________________ Signature: ____________________________

MAIL OR FAX COMPLETED REGISTRATION FORM TO: **CWEA, 7677 Oakport Street, Suite 600; Oakland, CA 94621**
Phone: 510-382-7800 x 125 Fax: 510-382-7810
Email: conferences2@cwea.org

**PAYMENT GUIDELINES FOR CONFERENCE REGISTRATION:**
All fees for conference registration shall be paid in full at the time of pre-registration or on-site registration. Full payment may be made by credit card, personal check or company/agency check. Registrations received by CWEA without full payment will not be processed.

**REFUND POLICY:**
Written cancellation notice is required, and must be received at least 30 days prior to the conference date. A 25% service fee shall be retained on all cancellations. No refunds shall be given for cancellations made less than 30 days prior to any conference.
Hotel

Hyatt Regency Santa Clara
5101 Great America Parkway,
Santa Clara, California, USA 95054
Tel: +1 408 200 1234    Fax: +1 408 510 6449

Hotel reservations may be booked online at www.cwea.org/conferences by clicking on the housing link, or by calling Hyatt’s Central Reservation number (1-888-421-1442) directly. In order to receive the special CWEA conference room rate listed below, be sure to book your room by February 7, 2011 and mention you are attending the CWEA P3S Conference when you are making your reservation.

Hotel Room Rates:

- Single/Double Occupancy: $155.00/day
- Triple Occupancy: $180.00/day
- Quadruple Occupancy: $205.00/day

Self parking is complementary; Valet parking available: $8/day for non-guests; $18/day for overnight guests

Directions

From San Francisco International Airport (approximately 30 miles): Take Highway 101 South to Great America Parkway and turn left. Hotel is located at the corner of Tasman and Great America Parkway.

From Norman Y. Mineta San Jose International Airport (approximately 5 miles): Light rail service is available from Mineta San Jose International Airport to the Hyatt Regency. Take the Airport Flyer Bus #10 (Free Shuttle) marked “Metro Station” to 1st & Metro stop. Board Light Rail marked “Mt. View” North. Get off at the Great America Station and walk across the street to the Hyatt Regency Santa Clara. http://www.vta.org/index.html

By Automobile: Turn left onto Airport Boulevard, and then turn left again onto Guadalupe Parkway. Follow the signs to Highway 101 North. Guadalupe Parkway will put you onto Highway 101 North. Take Great America Parkway and turn right. Hotel is located at the corner of Tasman and Great America Parkway.

From Points North: Take I-880 South and exit to Highway 101 North toward Mountain View. Take the Great America Parkway exit and turn left. The Hyatt is located at the corner of Tasman and Great America Parkway.

From Points South: Take I-880 North to Highway 101 North and exit at Great America Parkway. Turn right onto Great America Parkway. Hotel is located at the corner of Tasman and Great America Parkway.

From Points East: Take I-5 South toward San Francisco / Los Angeles. Merge onto I-205 West toward I-580 / San Francisco; I-205 becomes I-580 West. Take the I-680 North exit toward Sacramento / San Jose, then merge onto I-680 South via the exit on the left toward San Jose. Take the Mission Boulevard West exit toward I-880 / Warm Springs District / UC Extension. Merge onto Mission Boulevard / CA-262 West, then merge onto I-880 South toward San Jose. Merge onto CA-237 West / Milpitas Road toward Mountain View. Take the Great America Parkway exit toward Lafayette Street, turn left onto Great America Parkway. Hotel is located at the corner of Tasman and Great America Parkway.

Additionally: Cal Train at http://www.caltrain.org/, and the Amtrak Capitol Corridor Train at http://www.capitolcorridor.org/ serve the area and the hotel.