

Speaker Bios:

Elaine Schmitz

Elaine offers consulting in leadership, team building, strategic planning, change management, project management, business communications, process management and measurement, and customer service. A solid management experience in these subjects backs-up Elaine's knowledge. Her Masters in Organization Development extends her skills. She has worked with CEOs and government officials as well as field technicians and service reps. Elaine provides coaching, training and course development, research projects, and conflict mediation. Her job satisfaction comes from developing others' potential to meet their personal and professional goals.

Howard Miller

Howard has over 15 years of experience in training, coaching, consulting, project management, and facilitation. He's a results-oriented individual with outstanding presentation, communication skills, and problem-solving abilities, combined with consistent follow-through and a terrific sense of humor! Howard focuses on management, leadership, and increasing effectiveness of communications and project management. Howard facilitates team-building and brainstorming sessions to enhance communications in organizations. Howard has a B.S., from NY State University of Albany, and a Certificate in Training and Human Resource Development from UC Berkeley.

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7677 Oakport Street, Suite 600
Oakland, CA 94621



California
Water
Environment
Association

CWEA One-Day Specialty Workshop

The 7 Laws of Leadership



Thursday, May 31, 2012

Northern California
Wedgewood Banquet Center
San Ramon, CA

Southern California
Donald C. Tillman Water
Reclamation Plant
Van Nuys, CA

Brought to you by
CWEA and its
San Francisco Bay Section and Tri Counties Section

The 7 Laws of Leadership

Conference Overview:

Key Learning Objectives:

The 7 Laws of leadership

1. Challenging the process
2. Inspiring a shared vision
3. Enabling others to act
4. Modeling the way
5. Encouraging the heart
6. Empowering others through positive change
7. Honoring Diversity

Benefits you'll receive:

- Improve leadership effectiveness
- Enhance skills
- Better capitalize on diversity of communication and social styles
- Practice conflict resolution techniques
- Translate the laws into action

Schedule:

8:30am- 11:30am	Introduction to The 7 Laws of Leadership
10:00am – 10:15am	Break
10:15am – 11:30am	Challenge the Process - Conflict Resolution
	Inspire a Shared Vision
11:30am – 12:30pm	Lunch and Networking
12:30pm - 3:30pm	Enable Others to Act - Style Diversity
	Model the Way - Generous Listening Delegation
2:00pm - 2:15pm	Break
2:15pm - 3:30pm	Model the Way - Motivating Diverse Styles
	Encourage the Heart - Coaching Stress Personal Action Plan

Locations:

Northern California:
Thursday, May 31, 2012
 Wedgewood Banquet Center
 9430 Fircrest Lane
 San Ramon, CA 94583

Southern California:
Thursday, May 31, 2012
 Donald C. Tillman
 Water Reclamation Plant
 6100 Woodley Ave.
 Van Nuys, CA 91406



CWEA Specialty Conferences
 7677 Oakport Street, Suite 600
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 Questions? Call 510-382-7800 ext 115



Register online at www.cwea.or/conferences

Earn up to 6.6 Contact Hours!

Leadership Specialty Workshop Registration Form

First Name _____ Last Name _____ Name for Badge _____

Agency/Company _____

Address _____

City _____ State _____ Zip Code _____

Email Address _____

Phone _____ Fax Number _____

Emergency Contact _____ Phone _____

___ **Member:** CWEA , WEF or CA-NV AWWA Mbr # _____
 (Current membership required for member rates.)

___ **Special Services:** Check here if you require special accommodations to fully participate and attach a written description of your needs.

Register for May 31, 2012 Specialty:

Location Northern Southern

Early Bird Member Rate \$150 Before May 24th

Member Rate \$170 After May 24th

Early Bird Regular Rate \$216 Before May 24th

Regular Rate \$236 After May 24th

Full Time Student No Cost

Name of School: _____

(You must attach proof of attendance at a college or university with a minimum of 9 units)

Method of Payment

P.O. - Must Be Attached Check-Payable to CWEA Leadership 2012

Discover American Express MasterCard Visa

Credit Card # _____ Exp. date _____

Name on Card _____ Billing Zip code _____

Signature _____

If more than one person from your agency will attend, please photocopy and submit one form for each person.

Written cancellation notice is required, and must be received at least 15 days prior to the conference date. A 25% service fee shall be retained on all cancellations. No refunds shall be given for cancellations made less than 15 days prior to any conference.

All fees for conference registration shall be paid in full at the time of pre-registration or on-site registration. Full payment may be made by credit card, personal check or company/agency check. Purchase orders are acceptable and must be attached to the registration form. Registrations received by CWEA without full payment or purchase order will not be processed.

CREDIT CARD PAYMENTS MAY BE MAILED TO THE OFFICE OR FAXED TO (510) 382-7810